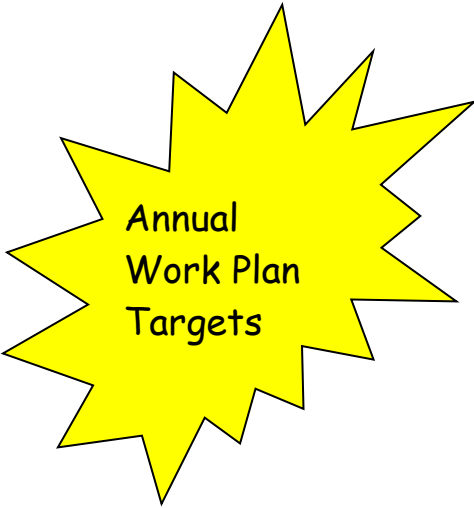


CCVA Annual Highlights: October 2013 - September 2014



Annual Work Plan Targets

- ✓ Conducted Practice Analysis Study to update core competencies
- ✓ Launched the new and improved CVA Renewal process
- ✓ Awarded the first CVA from Saudi Arabia
- ✓ Researched new options for outsourcing test administration
- ✓ Streamlined fee structure; updated MOUs with discount partners
- ✓ Redesigned the CCVA website
- ✓ Provided textbooks for 3 higher education courses
- ✓ Conducted 6 national/international webinars related to the CVA
- ✓ Presented CVA information at 50+ local conferences and meetings
- ✓ Increased targeted marketing effort for 2014 CVA cycle
- ✓ Continued partnering with National Association of Area Agencies on Aging 3-year project to strengthen volunteer engagement in the aging network



CVA Statistics

- ✓ 266 new candidates in the 2014 cycle
- ✓ 58% renewal rate among those due in 2013
- ✓ 111 CVAs due to renew in 2014
- ✓ Cumulative total of 1351 CVAs awarded



CAVS Activity

- ✓ Oriented new AHVRP staff regarding certification program
- ✓ Signed Year Five agreement with Association for Healthcare Volunteer Resource Professionals (AHVRP) to manage the CAVS certification program
- ✓ Created new CAVS Exam, with external proofing for language clarity and accuracy
- ✓ Offered paper and pencil exam at AHVRP annual conference
- ✓ Processed 20 new candidate applications
- ✓ Cumulative total of 785 CAVS awarded