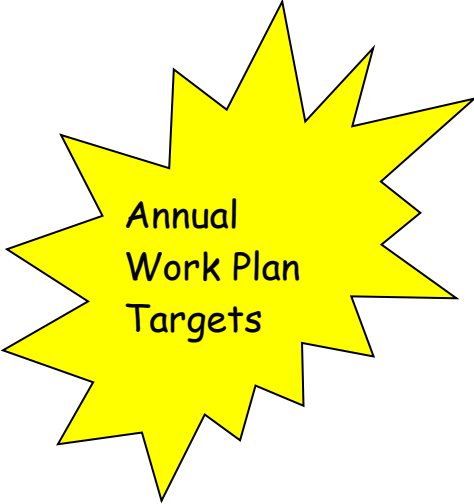


CCVA Annual Highlights: October 2015 - September 2016



Annual Work Plan Targets

- ✓ Transitioned to new testing system for access to global network of testing centers with on-site proctoring
- ✓ Began offering CVA Exam during twice a year
- ✓ Eliminated Portfolio component of CVA certification
- ✓ Increased number of items on CVA exam and realigned content based on updated competency framework
- ✓ Updated MOUs with all discount partners
- ✓ Reviewed and revised all policies and procedures
- ✓ Conducted search for new Executive Director and office location
- ✓ Completed 3rd edition of Volunteer Management: Professional Practice
- ✓ Conducted thorough review and updating of Professional Ethics in Volunteer Administration document
- ✓ Developed guidelines for partnering with for-profit vendors
- ✓ Created annual editorial calendar and centralized outreach plan



CVA Statistics

- ✓ 211 new candidates registered for 2016 cycle
- ✓ First applicant from Hong Kong, China
- ✓ 44% renewal rate among those due in 2015
- ✓ Cumulative total of 1693 CVA's awarded in 10 countries: Australia, Bolivia, Canada, Lebanon, New Zealand, Saudi Arabia, Slovakia, Switzerland, United States, and Zambia



CAVS Activity

- ✓ Conducted Modified Job Analysis study to update competencies
- ✓ Offered paper and pencil exam at AHVRP annual conference and 2 state conferences
- ✓ Processed 51 new candidate applications in 2016
- ✓ Cumulative total of 838 CAVS awarded (prior to Oct. 2016 exam)